Patient Participation Group (PPG)

**INSERT YOUR PRACTICE LOGO HERE**

**Glossary of Terms**

In the NHS we use lots of acronyms. We’ve put together this glossary to help you find your way around this document.

# Acute care

Acute care is a branch of secondary health care where a patient receives active but short- term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

# Accessible Information Standard (AIS)

The AIS was introduced by the government in 2016 to make sure that people with a disability or sensory impairment are given information in a way they can understand. [www.england.nhs.uk/ourwork/accessibleinfo](http://www.england.nhs.uk/ourwork/accessibleinfo)

# Better conversations

An informal coalition of organisations and individuals unified in wanting to improve conversations between the health and care system and people seeking care, their families, and communities.

# Care navigation

Care navigation (or active signposting) is one of the 10 high impact actions to release capacity in general practice. It provides patients with a first point of contact which directs them to the most appropriate source of help. [https://www.hee.nhs.uk/our-work/care-](http://www.hee.nhs.uk/our-work/care-) navigation

# Commissioning

Commissioning is the process of assessing needs, planning and prioritising, purchasing and monitoring health services, to get the best health outcomes.

# Co-production

Co-production is when you as an individual influence the support and services you receive, or when groups of people get together to influence the way that services are designed, commissioned and delivered. When something is co-produced, decision making and responsibilities are shared equally by all involved.

# Deliberative public event

Deliberative events are a two-way process whereby information is given to participants which enables them to understand and discuss the issues and proposals so they can make informed and considered decisions.

# Diverse communities

This refers to groups of often under-represented people who make up the local population. Many groups of people and communities can be represented by this term, which can include disability, diverse ethnic communities, sensory impairments, homelessness, or mental health conditions.

# Frailty

Frailty is a term used by professionals to describe the loss of body resilience, which means that in the case of a physical or mental illness, an accident or other stressful event, people living with frailty will not bounce back quickly.

# Health inequalities

The gap between the health of different groups such as the wealthy compared to poorer communities or people with different ethnic backgrounds.

# Healthwatch

Healthwatch is the consumer champion for health and social care created as part of the Health and Social Care Act 2012. Its role is to champion the voice of patients and to make sure that those who run services, and the government, put people the heart of social care. [www.healthwatch.co.uk](http://www.healthwatch.co.uk/)

# Health and Care Act 2022

The Health and Care Act 2022 sets out specific obligations for the health system and its relationship with care and support services. [https://www.legislation.gov.uk/ukpga/2022/31/](http://www.legislation.gov.uk/ukpga/2022/31/) contents/enacted

# Local care partnerships (LCPs)

Local Care Partnerships (LCPs) is the term used in Leeds to describe our model of joined- up working to deliver local care for local people, working in and with local communities. [https://www.healthandcareleeds.org/about/partners/local-care-partnerships/](http://www.healthandcareleeds.org/about/partners/local-care-partnerships/)

# Leeds Teaching Hospitals NHS Trust (LTHT)

LTHT is one of the biggest NHS trusts in the country and offers a full range of specialist and general hospital services. The trust also acts as a centre for a number of specialist services such as cancer and cardiac services. [www.leedsth.nhs.uk](http://www.leedsth.nhs.uk/)

# Leeds and York Partnership NHS Foundation Trust (LYPFT)

LYPFT provides specialist mental health and learning disability services in Leeds. [www.leedsandyorkpft.nhs.uk](http://www.leedsandyorkpft.nhs.uk/)

# Maternity Voices Partnership Group (MVP)

A MVP is a NHS working group: a team of women and their families, commissioners and providers (midwives and doctors) working together to review and contribute to the development of local maternity care. [www.mvpleeds.com](http://www.mvpleeds.com/)

# NHS England

NHS England oversees the planning, delivery and day-to-day operation of the NHS in England as set out in the Health and Care Act 2022. Its main aim is to improve the health outcomes for people in England. [www.england.nhs.uk](http://www.england.nhs.uk/)

# NHS Long-Term Plan

As medicine advances, health needs change and society develops, the NHS has to continually move forward so that in 10 years’ time we have a service fit for the future. The NHS

Long Term Plan is drawn up by frontline staff, patient groups, and national experts to be ambitious but realistic. [https://www.longtermplan.nhs.uk/](http://www.longtermplan.nhs.uk/)

# Patient participation group (PPG)

A patient participation group (PPG) is a group of patients who support their GP practice to improve the experience of registered patients. [https://www.healthandcareleeds.org/have-](http://www.healthandcareleeds.org/have-) your-say/shape-the-future/ppg/

# People’s Voices Partnership (PVP)

The PVP was set up by the Leeds Health and Wellbeing Board to help improve engagement across the city with health and care organisations. Find out more here: https://healthwatchleeds.co.uk/our-work/pvp/

# Primary care

Primary care services provide the first point of contact in the healthcare system, acting as the ‘front door’ to the NHS. Primary care includes general practice, community pharmacy, dental and optometry (eye health) services.

# Procurement

NHS procurement is the buying of health goods or services at the best possible cost to meet the needs of our patients in terms of quality, quantity and location.

# Providers

These are the organisations or people who deliver NHS services, such as hospitals or community services.

# Social prescribing

Social prescribing is a way of enabling health professionals to refer patients with social, emotional or practical needs to a range of local, non-medical services. [www.england.nhs.uk/personalisedcare/social-prescribing](http://www.england.nhs.uk/personalisedcare/social-prescribing)

# Stakeholder

A stakeholder is a person, group or organisation that has a direct or indirect stake in the NHS because it can affect or be affected by NHS actions, objectives or policies.

# Voluntary and community sector

The community and voluntary sector, or third sector, is huge and incredibly diverse and covers everything from neighbourhood watch groups to social enterprises to national and international charities, and everything in between.